For Immediate Release   October 19, 2017

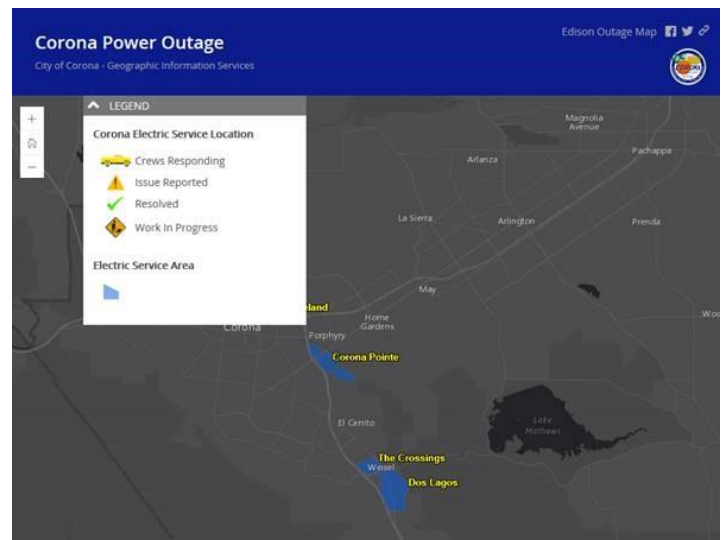## POWER OUTAGE MAP ALLOWS CUSTOMERS TO VIEW SERVICE RESPONSE IN REAL TIME

CORONA, CA– The City of Corona Department of Water and Power (DWP) in conjunction with the Information Technology Department is proud to launch the Corona Power Outage Map.

The map includes an easy to use interface that gives viewers a status at a glance for the Department of Water and Power's electric customers in Princeland, Corona Pointe, the Crossings, and Dos Lagos areas.

When an issue is reported, DWP staff can easily update the map with status information from a mobile device. The changes are instantly displayed on the map, allowing customers to see the status immediately.

"Our department is committed to providing our customers with the highest levels of customer service," said General Manager Tom Moody. "This map will allow us to quickly inform our customers of our response and the issue status should we have a power outage in our community."

The Department of Water and Power and the Information Technology Department will continue to work on ways to utilize technology to improve communication with our customers. The map can be reached at www.CoronaCA.gov/poweroutages or by clicking the quick link of the Department of Water and Power's home page.

If you would like to learn more about the outage map, please call Ed Lockhart at 951-736-2443 or email Ed.Lockhart@CoronaCA.gov.

About the City of Corona: Corona is located adjacent to Orange County California at the junction of the 91 and 15 freeways with a population of more than 160,000 residents. For more information regarding the City of Corona visit www.CoronaCA.gov.

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